



PETERBOROUGH COMMUNITY
CREDIT UNION LIMITED

Member Matters

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Improved Security System for Credit Union

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For Your Convenience

In keeping with our commitment to the environment, we've installed new eco friendly calculators on our service desks. These calculators are solar powered and made from recycled copier parts.



Peterborough Community Credit Union is pleased to inform our members that we will be installing an improved digital security system this month. This security system will provide the best protection for our members.

The improved system will operate 24 hours/day, 7 days a week. It will feature

two new cameras for the outside of the building to deter vandals who sometimes do costly, needless damage to property.

The new digital technology will provide exceptional surveillance for our Credit Union and will be a valuable

deterrent to crime as well as provide high quality evidence in the unwelcome event of any circumstances where it is required.



Helpful Hints for Business Members

Here are some helpful steps members with debit merchant machines can take to protect their business from fraud:

1. Treat PIN pads like cash and keep them out of sight when not in use.
2. Check PIN pads daily for anything unusual, including tampered stickers.
3. Lock up PIN pads upon store closing.
4. Check serial #'s at the beginning and end of each employees shift and make sure they match.
5. Have surveillance cameras.
6. Know your employees.
7. Call your service provider **immediately** if you suspect a
8. Talk to your service provider about other steps you can take to prevent debit fraud.

Direct debit payment is a reliable and convenient payment method that is widely used by consumers. While fraud does occur, it represents about one percent of all debit card transactions.

Summer, Summer

Peterborough Community Credit Union Staff want to wish all of our members a safe and enjoyable summer. If you are planning on traveling this summer, remember to talk to your Credit Union representatives who can help set you up with the resources you require to meet your needs while traveling. We offer a referral service for Travel Insurance

from CUIS to protect you and your family in the event of a medical emergency while traveling. Credit Union MasterCard offers a variety of benefits including a rewards program, Master RoadAssist and Trip Cancellation Insurance. We sell American Express Travellers Cheques in Canadian, U.S. and Pound Sterling denominations and we carry U.S. cash.



Join us

On Wed. July 29

For Member

Appreciation

Day!!

Stop In For

A Cool Treat!!

Did You Know??

There is a very helpful link on our website to the Exchange Network. This link allows members to search for ATM machines in Canada which accept our debit cards without an additional service charge. The search can also be performed to locate ATM machines in the U.S. and Internationally which will accept our debit cards at a reduced fee.

Protect Your PIN

1. Use your hand or body to shield your PIN during every transaction with your Debit card.
2. Check your bank statement regularly and contact your Credit Union **immediately** if you notice any unauthorized ATM/POS transactions:
1-877-764-3693

Festival of Lights

Peterborough Community Credit Union has been a proud sponsor of the Peterborough Summer Festival of Lights for many years. This year, we are holding weekly draws at our Credit

Union to give our members the opportunity to sit in the preferred seating area at these concerts. If you enjoy going to these concerts and would like to leave your lawn chair at

home and enjoy a concert from the preferred seating area at the front of the audience, fill out a ballot and place it in our draw bucket.

Good luck!!