



peterborough
community credit union

Member Matters

Volume 4 Issue 1

January 2012

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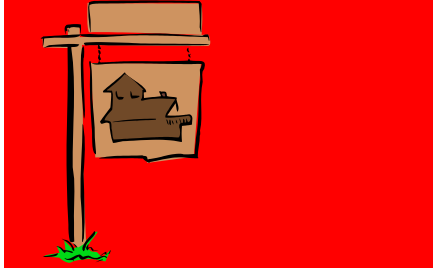
Something to Consider

We invite our members to talk with Marg or Karen to see how your credit union can help you consolidate your holiday debts into one low payment at lower rates than your credit cards.

PCCU also has a program open until the end of February for members with loans in good standing. We are offering the option to skip a payment for qualified members. We want to help all of our members get a fresh financial start for 2012.



Community Support
Financial Services Representative, Karen Mask and CEO, Beth Bruesch give a \$400.00 cheque to Joanne Minaker of the Salvation Army to help support their food collection program. Staff and members of PCCU gathered food donations during the holiday season, and PCCU contributed a cash donation of \$200.00. The value of the food, plus the cash donation was matched by the Credit Union Charitable Foundation with the cheque, making the total donation \$800.00.



Ask us about our **3.25%** fixed rate mortgage loan. If members find a better posted rate we will match it!



**PETES TICKET
DRAWS**

Remember to enter our free draw for your chance to win two tickets for the next Peterborough Petes home game.

Good luck!

Thank
You!

Thank you to all of our members for the many cards, treats, and well wishes we received over the Christmas Season.

E-Transfer Coming Soon!

Many of our members have been asking about **e-transfers**...well we have some exciting news! We are currently working with our provider to make that service available. If all technical testing is completed, we expect that it should be up and running by late spring of 2012.

New Telephone Banking System

PCCU has recently updated our old telephone banking system with our new INFOVOICE digital system. Members will notice a few changes, the main one being that you will have to change your password to a new 5 digit code. This is a mandatory requirement for security reasons. Members with old type S05 share accounts should request information or the account called "special savings". If you have any questions about the new system, please don't hesitate to call us, so we may assist you.



In Memoriam

It is with sadness that we report the passing of Lou Pearl. Mr Pearl helped members for over 15 years working at the credit union. He is remembered fondly by staff and members, and will be missed.