



Privacy Policy

Ten interrelated principles form the basis of the Peterborough Community Credit Union Policy for the Protection of Personal Information.

1. Accountability - Peterborough Community Credit Union is responsible for personal information under its control and shall designate a Privacy Officer who is accountable for Peterborough Community Credit Union's compliance with the principles of this Policy.
2. Identifying Purposes – The purposes for which personal information is collected shall be identified by Peterborough Community Credit Union when or before the information is collected.
3. Consent – The knowledge and consent of the individual are required for the collection, use, or disclosure of personal information, except in specific circumstances as described within this Policy.
4. Limiting Collection – The collection of personal information shall be limited to that which is necessary for the purposes identified by Peterborough Community Credit Union. Information shall be collected by fair and lawful means.
5. Limiting Use, Disclosure, and Retention – Personal information shall not be used or disclosed for purposes other than those for which it was collected, except with the consent of the individual or as required by law. Personal information shall be retained only as long as necessary for the fulfillment of those purposes.
6. Accuracy – Personal information shall be as accurate, complete, and up-to-date as is necessary for the purposes for which it is to be used.
7. Safeguards – Personal information shall be protected by security safeguards appropriate to the sensitivity of the information.
8. Openness – Peterborough Community Credit Union shall make readily available specific, understandable information about its policies and procedures relating to the management of personal information.
9. Individual Access – Upon request, an individual shall be informed of the existence, use, and disclosure of their personal information, and shall be given access to that information. An individual is entitled to challenge the accuracy and completeness of the information and have it amended as appropriate.
10. Compliance – An individual shall be able to question compliance with the above principles to the Peterborough Community Credit Union Privacy Officer. Peterborough Community Credit Union shall have policies and procedures to respond to an individual's questions and concerns.